EXHIBIT G

Reply to QAI Correspondence of March 26, 2001

PERRY, PERRY & PERRY

STEWART R. PERRY SHAWN M. PERRY SHANE C. PERRY

ATTORNEYS AT LAW
SUITE 270, PARKDALE 1
5401 GAMBLE DRIVE
MINNEAPOLIS, MINNESOTA 55416
TELEPHONE: (952) 546-3555
FACSIMILE: (952) 546-3855
E-MAIL: shawnperty@pertyperty.com

LEGAL ASSISTANT: JAROME L. JAYNES

1

WRITER'S DIRECT DIAL NO. (952) 546-3845

April 6, 2001

VIA FACSIMILE AND MAIL

Jeffrey W. Ogren, Esq. Bochetto & Lentz, PC 1524 Locust Street Philadelphia, PA 19102

Re:

Inmark, Inc.

Protel Advantage, Inc.

LoTel, Inc.

Dear Mr. Ogren:

We have conducted an investigation and consulted my Client's regulatory counsel regarding the USF issue that you and I have been discussing this week.

On March 26, 2001 Christine Cotton sent a letter to my Clients stating that they had to sign a Universal Connectivity Charge Exemption Certification attached to her letter. Regulatory counsel has advised that this is an attempt to improperly shift the obligation to submit FCC Forms 499S and 499A to the USAC and to pay the associated obligations from QAI to my Clients. (See, e.g., Instructions for FCC Form 499A.) Accordingly, my Clients have been advised by regulatory counsel to decline the invitation to sign the Certifications.

After consulting with USAC and regulatory counsel, it is clear that the USAC Statement of Account sent to LoTel¹ in care of QAI dated March 21, 2001 is for obligations arising from the FCC Form 499S for the period January 1, 2000 to June 30, 2000. The report was prepared for LoTel by QAI. Since QAI passed through the anticipated cost of the USF obligation to the end-user customers and collected the proceeds from the customers for the year 2000, it is obligated to pay the USF obligations billed in 2001. Likewise, for any customers QAI continues to bill, it is obligated to report and pay the USF obligation.

¹Inmark and Protel have not received similar letters from Ms. Cotton or invoices from USAC.

April 6, 2001 Page 2

QAI's responsibility to report and pay should be no surprise because QAI has previously acknowledged its responsibility in a letter dated August 21, 2000. In referring to its obligation to pay USF billings arising from the 499S filed in September 2000 QAI stated: "Since we [QAI] are collecting the USF revenue, we will continue to pay the USF bills." This admission together with other legal equitable principles makes it clear that QAI is responsible for the payment and reporting for the periods in which it billed and/or collected revenue from the customers.

As stated in my April 4 and 5, 2001 letters to you, on behalf of all of my Clients, we expect that QAI will do the following:

- 1. File FCC Form 499A for January 1, 2000 through the date QAI stopped collecting revenue from customers transferred to my Clients in mid-December 2000.
- 2. File FCC Form 499A (due on April 2, 2001) for any end-user customers billed under the Inmark, Protel and LoTel brands for customers that were not transferred to Northstar, continue to file future reports and make future payments for such customers.
- 3. Pay all USAC invoices that are attributable to the FCC Forms 499S filed in September 2000.
- 4. Pay all USAC invoices that are attributable to the filing of FCC Forms 499A that were due on April 2, 2001.
- 5. File all reports and pay all obligations for the TRS, LNP and NANP to the extent they are not covered by items 1-4 above for the periods in which QAI was and is billing the customers.

My Clients will file reports and pay the obligations from the time they began billing the customers.

I will be on vacation next week. If there are any issues that arise related to this letter when I am on vacation, you may contact Patrick Crocker, Regulatory Counsel for my Clients at the following address and telephone number:

Early Lennon Crocker & Bartosiewicz 151 South Rose Street Suite 900 Kalamazoo, MI 49007 (616) 381-8844

As requested in my letters of April 4 and 5, 2001, please confirm that QAI will make the forgoing payments and regulatory filings.

Very truly yours,

Shawn M. Perry

SMP/ma

Encl.

Jeffrey Tibbets, Esq. (via facsimile 202-973-2891) Patrick Crocker, Esq. (via facsimile 616-349-8525) Clients

PS. After this letter was prepared, but before it was faxed we spoke and you faxed me the revenue data this afternoon. I want to make it clear that our final position is set forth in this letter.

Exhibit H

EXHIBIT H

Petitioner's 2001 Form 499-A

2001 FCC Form 499-A Telecommunications Reporting Worksheet Approval by OMB >>> Please read instructions before completing. <<< 3060-0855 Annual Filing -- due April 1. Block Ital Contributor Identification Information During the year, carriers must refile Blocks 1, 2 and 6 if there are any changes in Lines 104 or 112. See Instructions. 101 Filer 499 ID [If you don't know your number, contact the administrator at (973)-560-4400. 808522 If you are a new filer, leave blank and a Filer 499 ID will be assigned to you.] 102 Legal name of reporting entity Coleman Enterprises, Inc. d/b/a Local Long Distance 41-1824960 103 IRS employer identification number Local Long Distance 104 Name telecommunications service provider is doing business as 105 Principal communications business [Check the one that best describes the reporting entity -- see directions. Check one box only.] CAP/CLEC Cellular/PCS/SMR (wireless telephony incl. by resale) Incumbent LEC Interexchange Carrier (IXC) Local Reseller Operator Service Provider (OSP) Paging & Messaging Payphone Service Provider Prepaid Card Private Service Provider Satellite Shared-Tenant Service Provider SMR (dispatch) X Toll Reseller Wireless Data If Other Local, Other Mobile or Other Toll is checked, Other Local Other Mobile Other Toll describe carrier type / services provided: 106 Holding company (All affiliated companies should show same name here) 107 FCC Registration Number (FRN) [https://gullfoss2.fcc.gov/cores/CoresHome.html] [For assistance, contact the CORES help desk at 877-480-3201 or CORES@fcc.gov] 108 Management company [if carrier is managed by another entity] 109 Complete mailing address of reporting entity's 6053 Hudson Rd., Suite 110 corporate headquarters Woodbury, MN 55125 110 Complete business address for customer inquiries and complaints [if different from address entered on Line 109] (651) -714-7170 111 Telephone number for customer inquiries and complaints [Toll-free number if available] 112 All trade names that you have used in the past 3 years in providing telecommunications services. This should include all names by which you are identified on customer bills. h a Local Long Distance b е

Use an additional sheet if necessary. Each reporting entity must provide all names used for carrier activities.

PERSONS MAKING WILLFULLY FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

2001 FCC Form 499-A Telecommunications Reporting Worksheet Pag		
Block 2-A: Personal Contact Information	1	
201 Filer 499 ID [from Line 101]	808522	
202 Legal name of reporting entity [from Line 102]	Coleman Enterprises, Inc. d/b/a Local Long Distance	
203 Person who completed this worksheet	Patrick D. Crocker, Attorney	
204 Telephone number of this person	(616) - 381–8844	
205 Fax number of this person	(616) - 349-8525	
206 E-mail of this person	telecomgroup@earlylennon.com	
207 Corporate office, attn. name, and mailing address to which future Telecommunications Reporting Worksheets should be sent	Patrick D. Crocker, Attorney 900 Comerica Bldg. Kalamazoo, MI 49007	
208 Billing address and billing contact person. [Plan administrators will send bills for contributions to this address. Please attach a written request for alternative billing arrangements.]	Patrick D. Crocker, Attorney 900 Comerica Building Kalamazoo, MI 49007	
Block 2-B: Agent for Service of Process	All carriers must complete Lines 209 through 213 Dunng the year, camers must refile Blocks 1, 2 and 6 if there are any changes in this section. See Instructions	
209 D.C Agent for Service of Process per 47 U.S.C 413		
210 Telephone number of D.C. agent	() -	
211 Fax number of D.C. agent	() -	
212 E-mail of D.C. agent		
213 Complete business address of D.C. agent for hand service of documents		
214 Alternate Agent for Service of Process (optional)	Patrick D. Crocker, Attorney	
215 Telephone number of alternate agent	(616) -381-8844	
216 Fax number of alternate agent	(616) -349-8525	
217 E-mail of alternate agent	telecomgroup@earlylennon.com	
218 Complete business address of alternate agent for hand service of documents	900 Comerica Building Kalamazoo, MI 49007	
PERSONS MAKING WILLFULLY FALSE STATEMENTS IN THE WORKSHEE	T CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §	1001
	FCC Form 499-A February 2001	

Block 2-C:	FCC Registration Information	on:		arriers that provide interstate service must complete Lines 219 through 225 he year, carriers must refile Blocks 1, 2 and 6 if there are any changes in this section. See Instruction	18
	Executive Officer (or, a similar sifiling entity does not have such		Dan	iel G. Coleman	
	ess address of individual named		check if same as Line	109 🗓	
does	man (or, a similar senior-level of not have such a position or if the on Line 219)				
222 Busine	ess address of individual named	d above	check if same as Line	109	
does	dent (or, a similar senior-level of not have such a position or if the on Line 219 or on Line 221)	• •			
224 Busine	ess address of individual named	d above	check if same as Line	109	
225 Indica jurisdi	ctions in which service is likely t	g entity provides teleco to be provided in the ne	mmunications services.	nclude jurisdictions in which service was provided in the past 15 months and	
	x	Alabama	Kentucky	Ohio	
		Alaska	x Louisiana	Oklahoma	
		American Samoa	Maine	x Oregon	
		Arizona	X Maryland	<u>x</u> Pennsylvania	
	X	Arkansas	x Massachusetts	Puerto Rico	
	x	California	x Michigan	x Rhode Island	
	x	Colorado	Midway Atoll	South Carolina	
	\sqsubseteq	Connecticut	Minnesota	South Dakota	
	Ļ	Delaware	x Mississippi	Tennessee	
		District of Columbia	x Missouri	X Texas	
		Florida	X Montana	X Utah	
		Georgia	X Nebraska	U.S. Virgin Islands	
	닏	Guam	Nevada	Vermont	
		Hawaii	New Hampshire	X Virginia	
	X	Idaho	X New Jersey	Wake Island	
	X	Illinois	New Mexico	Washington	
	X	Indiana	X New York	West Virginia	
	X	lowa	North Carolina	Wisconsin	
		Johnston Atoll	North Dakota	X Wyoming	
	X	Kansas	Northern Mariana	slands	

2001 FCC Form 499-A Telecommunications Reporting W	orksheet				Page 4
Block 3: Carrier's Carrier Revenue Information					
301 Filer 499 ID [from Line 101]	808522				
302 Legal name of reporting entity [from Line 102]		rises. In	nc. d/b/a	Local Long Dista	ance
Report billed revenues for January 1 through December 31, 2000			s are not book	Breal	
Do not report any negative numbers. Dollar amounts may be rounded to	Total		enter whole	1.4	International
the nearest thousand dollars. However, report all amounts as whole dollars.	Revenues	percentag Interstate	lnternational	Interstate Revenues	International Revenues
See instructions regarding percent interstate & international.	(a)	(b)	(c)	(d)	(e)
Revenues from Services Provided for Resale by Other Contributors to	A.5	60 (70)			
Federal Universal Service Support Mechanisms					
Eixed local service					
303 Monthly service, local calling, connection charges, vertical features,					
and other local exchange service including subscriber line and PICC charges to IXCs					
a Provided as unbundled network elements		İ			
b Provided under other arrangements			t		
304 Per-minute charges for originating or terminating calls			1	LAVATATION	
a Provided under state or federal access tariff					
b Provided as unbundled network elements or other contract arrangement			1		
305 Local private line & special access					
306 Payphone compensation from toll carriers					
307 Other local telecommunications service revenues					
308 Universal service support revenues received from Federal or state sources					
Mobile services (including wireless telephony, paging & messaging, and other mobile services)		a in the sales			
309 Monthly, activation, and message charges except toll					
Toll services	电电流分离电影 化二甲基甲基	a management	aller and the said		# ******** *****
310 Operator and toll calls with alternative billing arrangements (credit					
card, collect, international call-back, etc.)				HAVE TO THE TAXABLE PARTY OF TAXABLE	
Ordinary long distance (direct-dialed MTS, customer toll-free 800/888			1		
service, "10-10" calls, associated monthly account maintenance, PICC pass-through, and other switched services not reported above)]		
312 Long distance private line services			1		
313 Satellite services			1		
314 All other long distance services			 	A "Stand Technolo State county and that	
PERSONS MAKING WILLFILLY FALSE STATEMENTS IN THE WORKSHEET CAN B	DE DIINICHED BY EINE OD IM	IDDISONMENT	I INDED TITLE 16	OF THE HAITED STATES O	ODE 18 11 S C 81001

2001	2001 FCC Form 499-A Telecommunications Reporting Worksheet Page 5					
Block 4	: End-User and Non-Telecommunications Revenues Information					
401	Filer 499 ID [from Line 101]	808522				
402	Legal name of reporting entity [from Line 102]	Coleman Enterpri	ses, Inc	. d/b/a		
	ort billed revenues for January 1 through December 31, 2000	T-4-1		are not book	Bre	eakouts
	not report any negative numbers. Dollar amounts may be rounded to nearest thousand dollars. However, report all amounts as whole dollars.	Total Revenues		enter whole e estimates	Interstate	International
See	instructions regarding percent interstate & international.		Interstate	International	Revenues	Revenues
Reven	ues From All Other Sources (end-user telecom. & non-telecom.)	(a)	(b)	(c)	(d)	(e)
403	Surcharges or other amounts on bills identified as recovering State or Federal universal service contributions					
Fixed	Upcal services					
404	Monthly service, local calling, connection charges, vertical features,	*****	5-4 SEALS			
	and other local exchange service charges except for federally					
_	tariffed subscriber line charges and PICC charges					
405	PICC charges levied by a local exchange carrier on a no-PIC					
400	customer and Tariffed subscriber line charges					
406_ 407	Local private line and special access service					
407_	Payphone coin revenues Other local telecommunications service revenues					
	e services (including wireless telephony, paging & messaging, and other mobile services)	Company of the contract of the		374. 3 81 34.		
409_	Monthly and activation charges					
410	Message charges including roaming, but excluding toll charges					
<u>70//.s/</u> 411	ervices Prepaid calling card (including card sales to customers					
•••	and non-carrier distributors) reported at face value of cards					
412	International calls that both originate and terminate in foreign points		0%	100%	, 5 / 1 ° °	
413					<u> </u>	**************************************
	card, collect, international call-back, etc.) other than revenues					
414	reported on Line 412 Ordinary long distance (direct-dialed MTS, customer toll-free 800/888					
414	service, "10-10" calls, associated monthly account maintenance, PICC					
	pass-through, and other switched services not reported above)					
415	Long distance private line services					
416	Satellite services	,				
417	All other long distance services					
418	Enhanced services, inside wiring maintenance, billing and			4.5	and the second second second	
	collection, customer premises equipment, published directory,		40	27579	400	Control of the Contro
	dark fiber, Internet access, cable TV program transmission, and		300	1	7. 基門 1	44.45.00
440	non-telecommunications service revenues (see instructions)	The second secon				
419	Gross billed revenues from all sources [incl. reseller & non-telecom.) [Lines 303 through 314 plus Lines 403 through 418]	SEE ADDENDUM ATT	ACHEO H	KRETO-ANI	INCORPORATED I	HEREIN
420	Universal service contribution bases [Lines 403 through 411 & Lines 413 through 417]	SEE ADDENDUM ATI	(Milaa ii	HEREN LAND	INCORPORATED 1	HEREIN
P	PERSONS MAKING WILLFULLY FALSE STATEMENTS IN THE WORKSHEET CAN I	BE PUNISHED BY FINE OR IMP	RISONMENT	UNDER TITLE 1	8 OF THE UNITED STATES	S CODE, 18 U.S.C. §1001

2001	FCC Form 499	9-A Telecommunications Re	porting Worksheet			Page 6
Block	5: Additional Rev	venue Breakouts	* * * * * * * * * * * * * * * * * * * *		,	
501 F	iler 499 ID [from L	ine 101]	808522			
502 L	egal name of repor	ting entity [from Line 102]	Coleman Enterpr	ises, Inc. d/b/a Local Long Dis	tance	
		e to LNP administration and must provide e 603 to certify that they are exempt from			Block 3	Block 4
		venues reported in Block 3 and Block 4 bi st whole percentage. Enter 0 if no service		ntry. Round or	Carrier's Carrier (a)	End-User Telecom. (b)
503	Southeast:	Alabama, Florida, Georgia, Kentuck Puerto Rico, South Carolina, Tenne		h Carolina,	%	%
504	Western:	Alaska, Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming			%	
505	West Coast:	California, Hawaii, Nevada, American Samoa, Guam, Johnston Atoll, Midway Atoll, Northern Mariana Islands, and Wake Island.				%
506	Mid-Atlantic: Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, Virginia, and % West Virginia				%	
507	Mid-West:	Mid-West: Illinois, Indiana, Michigan, Ohio, and Wisconsin %				%
508	Northeast:	Connecticut, Maine, Massachusetts,	New Hampshire, New York, F	Rhode Island, and Vermont	%	%
509	Southwest: Arkansas, Kansas, Missouri, Oklahoma, and Texas %				%	
510	Total	[Percentages must add to 0 or 100	SEE ADDENDUM ATTAC	CHED HERETO & INCORPORATED HERE	N 0 %	100 %
511	may be excluded	sellers that do not contribute to Universal from a filer's TRS, NANPA, LNP, and FC0 d, the filer has the option of identifying suc	C common carrier regulatory fe	ee contribution bases. To have these		
				(a) Total Revenues	Interstate and Inter	national
	Revenues from re	sellers that do not contribute to Universal	Service	\$	\$	ilauoilai

PERSONS MAKING WILLFULLY FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

2001 FCC Form 499-A Telecommunications Report	rting Worksheet Page 7
Block 6: CERTIFICATION: to be signed by an officer of the filer	
601 Filer 499 ID [from Line 101]	808522
602 Legal name of reporting entity [from Line 102]	Coleman Enterprises, Inc. d/b/a Local Long Distance
to be exempt from one or more contribution requirements should	s of reporting entities are required to file for which purposes. Any entity claiming so certify below and attach an explanation. [The Universal Service Administrator d on information provided in Block 4, even if you fail to so certify, below.] Universal Service TRS NANPA LNP Administration
	d confidential and that public disclosure of such information would likely ny. I request nondisclosure of the revenue information contained herein mmission's Rules.
	ed in this Worksheet are true and that said Worksheet is an accurate vious calendar year. In addition, I swear, under penalty of perjury, that all
606 Printed name of officer	Panial C. Calaman
	Daniel G. Coleman CEO
607 Position with reporting entity 608 Date	
	Original filing Revised filing
Do not mail checks with this form. Send this form to: Form 4 For additional information regarding this worksheet contact. Tele	199 c/o NECA, 80 South Jefferson Road, Whippany New Jersey, 07981 ecommunications Reporting Worksheet information: (973) 560-4400 or via e-mail: Form499@neca.org CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. §1001

ADDENDUM TO 2001 FCC FORM 499-A TELECOMMUNICATIONS REPORTING WORKSHEET

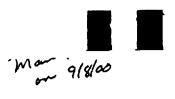
FOR

COLEMAN ENTERPRISES, INC. d/b/a LOCAL LONG DISTANCE

The following is submitted in further explanation of the information contained in the 2001 FCC Form 499-A for Coleman Enterprises, Inc. d/b/a Local Long Distance ("Coleman").

Pursuant to contractual agreements and course of dealing between QAI, Inc. of 7700 Irvine Center Drive, Suite 605, Irvine, CA 92618 ("QAI") and applicable law and regulations, QAI was obligated to prepare Form 499 reporting worksheets for Coleman, to timely file such reports and to pay all resulting USF and other resulting charges. This obligation is reflected among other things in the attached correspondence of August 21, 2000 from QAI to Coleman, in which QAI reaffirmed its obligation to prepare and file reports of Form 499 information and to pay resulting USF and related charges.





7700 Irvine Center Drive Suite 606 Irvine, California 92618 949.463.3313 * Fax.949.453.3321

August 21, 2000

Coleman Enterprises, Inc. 6053 Hudson Road Woodbury, MN 55125 Attn: Dennis Coleman

Re: Universal Service Worksheets due September 1, 2000

Dear Mr. Coleman:

Enclosed are three copies of the Universal Service Worksheets. These worksheets will be used by the Universal Service Administration to calculate the Universal Service assessments for the period of January through June 2000. The forms are due on September 1. Please sign all three of the worksheets in block 120 on the form and mail one copy to the following address:

Form 499 Data Collection Agent Atm: Lori Terraciano 80 South Jefferson Road Whippany, NJ 07981

Return one copy to me at our Irvine address:

QAI, Inc. 7700 Irvine Center Drive Suite 605 Irvine, CA 92618 Attn: Gloria Hansen

The third copy is for your records.

Since we are collecting the USF revenue, we will continue to pay the USF bills. If you have any questions, please call me at (949) 453-3313, extension 408, or fax me at (949) 453-3321. Thank you.

Sincerely.

Gloria Hansen Staff Accountant

Ŧ

PERRY, PERRY & PERRY

STEWART R. PERRY SHAWN M. PERRY SHANE C. PERRY ATTORNEYS AT LAW
SUITE 270, PARKDALE 1
5401 GAMBLE DRIVE
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TELEPHONE: (952) 546-3555
FACSIMILE: (952) 546-3855
E-MAIL: shawuperty@pertyperty.com

LEGAL ASSISTANT: JEROME L. JAYNES

WRITER'S DIRECT DIAL NO. (952) 546-3845

April 18, 2001

VIA FACSIMILE AND MAIL

Jeffrey W. Ogren, Esq. Bochetto & Lentz, PC 1524 Locust Street Philadelphia, PA 19102

Re:

Inmark, Inc.

Protel Advantage, Inc.

LoTel, Inc.

Dear Mr. Ogren:

Please confirm that your Client has filed the FCC Forms 499A, has paid the USAC statements/invoices for the first quarter of 2001 and will continue to do so for the remainder of the year as outlined in my April 6 letter to you.

We are still awaiting the state-by-state revenue breakdown so my clients can meet other reporting obligations.

I look forward to receiving an immediate response to this letter.

Shawn M. Perry

SMP/ma

Encl.

Jeffrey Tibbets, Esq. (via facsimile 202-973-2891)

Patrick Crocker, Esq. (via facsimile 616-349-8525)

Clients

PERRY, PERRY & PERRY

STEWART R. PERRY SHAWN M. PERRY SHANE C. PERRY ATTORNEYS AT LAW
SUITE 270, PARKDALE I
5401 GAMBLE DRIVE
MINNEAPOLIS, MINNESOTA 55416
TELEPHONE: (952) 546-3555
FACSIMILE: (952) 546-3855
E-MAIL: shawnperty@pertyperty.com

LEGAL ASSISTANT: JEROME L. JAYNES

WRITER'S DIRECT DIAL NO. (952) 546-3845

June 5, 2001

VIA FACSIMILE AND MAIL

Jeffrey W. Ogren, Esq. Bochetto & Lentz, PC 1524 Locust Street Philadelphia, PA 19102

Re:

Inmark, Inc.

Protel Advantage, Inc.

LoTel. Inc.

Dear Mr. Ogren:

When we spoke on May 23, we discussed the USF issue and the failure of QAI to respond to the letters I have written concerning the same. I pointed out that Christine Cotton on behalf of QAI wrote identical letters to all of my Clients stating in part:

If QAI does not receive the Certification by that date [April 9], it will have no choice but to list revenue derived from Inmark as end-usder revenue on its FCC Form 499-A (due April 1, 2001) and begin assessing USF surcharges upon Inmark's domestic interstate and international telecommunications usage.

I notified you on April 6, 2001 that on advice of regulatory counsel my Clients declined to sign the certification referred to in Ms. Cotton's March 26, 2001 thereby triggering QAI's obligation to file Form 499A reporting the revenue from my Client's customer base as end-user revenue and to pay the USAC invoices with the funds QAI has already collected from the customers.

When we spoke on May 23, you told me that you did not believe QAI had filed the Form 499A and would check with QAI to confirm what it planned to do. You told me you expected to get back to me by May 25, but I have not heard back from you.

I had also requested on behalf of my Clients a state-by-state breakdown of revenue in my letter of April

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18 and there has been no response to that request.

Please get back to me on these urgent matters.

Shawn M. Perri

SMP/ma Encl.

cc:

Jeffrey Tibbles, Esq. (via facsimile) David Crocker, Esq. (via facsimile)

Clients

Exhibit I

EXHIBIT I

Letter of Appeal to Administrator USAC

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

ATTORNEYS AT LAW

900 COMERICA BUILDING KALAMAZOO, MICHIGAN 49007-4752 TELEPHONE (616) 381-8844 FAX (616) 349-8525

GEORGE H. LENNON DAVID G. CROCKER MICHAEL D. O'CONNOR HAROLD E. FISCHER, JR. LAWRENCE M. BRENTON GORDON C. MILLER GARY P. BARTOSIEWICZ BLAKE D. CROCKER ROBERT M. TAYLOR RON W. KIMBREL PATRICK D. CROCKER ANDREW J. VORBRICH TYREN R. CUDNEY WILLIAM B. JOHNSON STEVEN M. BROWN KRISTEN L. GETTING

OF COUNSEL

VINCENT T. EARLY THOMPSON BENNETT JOHN T. PETERS, JR.

JOSEPH J. BURGIE (1926-1992)

October 9, 2001

Letter of Appeal USAC 2120 L Street, NW, Suite 600 Washington, DC 20037

Legal Reporting Name: Coleman Enterprises, Inc. d/b/a Local Long Distance

Filer 499 ID: 808522

We are the attorneys for Coleman Enterprises, Inc. d/b/a Local Long Distance, a Minnesota corporation ("Coleman Enterprises"). On behalf of Coleman Enterprises, we hereby appeal the decision by Universal Service Administrative Company "("USAC") set forth in the attached letter of September 12, 2001 from USAC to Patrick D. Crocker of this firm.

It is our position that USAC does not have the jurisdiction, authority or discretion to "reject" or choose to ignore a properly filed form 499-A. A review of the USAC letter of September 12, 2001 confirms that this is exactly what USAC is doing; it is receiving, reviewing and ignoring a properly completed and duly filed form 499-A. USAC is authorized to collect information using the form 499-A. USAC is not authorized by any law, regulation or delegation of authority to choose to ignore the information contained in the form 499-A.

In addition, the narrative explanation supporting and explaining the information contained in the 499-A is attached hereto, is repeated in full as if set forth verbatim. This is explanatory information. The giving of such explanation does not empower USAC to agree or disagree with the explanation or empower USAC to disregard the information contained in the 499-A. Nevertheless, the explanatory materials are reaffirmed and repeated and should be accepted by USAC.

If USAC is relying on other information to support its imposition of charges, specifically if USAC is relying on information provided to it by QAI, Inc. or other companies, such reliance is improper, not authorized by law and cannot form the legitimate basis for imposition of any charges whatsoever upon Coleman Enterprises.

For the reasons set forth above, Coleman Enterprises hereby appeals the decision or determination set forth in the attached letter of September 12. Coleman Enterprises requests that it be credited all amounts improperly charged against it as more fully explained in the attached materials.

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

October 9, 2001	
Page -2-	

Yours truly,

EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

Lawrence M. Brenton

LMB/dle

Enclosures

Email: lbrenton@earlylennon.com



Universal Service Administrative Company

Lori S. Terraciano Associate Manager – Universal Service Revenue Administration

September 12, 2001

Patrick D. Crocker 900 Comerica Bldg. Kalamazoo, MI 49007

Mr. Crocker:

This letter is in response to the April 2001 FCC Form 499-A filings that were submitted for American Cyber Corp. (Filer 499 ID 819152), Inmark, Inc. (Filer 499 ID 814681), LoTel, Inc. (Filer 499 ID 819396), Protel Advantage, Inc. (Filer 499 ID 809181), and Coleman Enterprises, Inc. These filings reported zero revenue for all of these companies for the period of January - December 2000.

Attached to each 499-A filing for the above mentioned companies was an addendum that stated QAI, Inc. was required to file the 499-A filings for these companies and pay all universal service charges related to these filings. This is not true according to FCC Rules. Please see pages 4-7 of the Instructions to the Telecommunications Reporting Worksheet (attached). Each legal entity is required to file their own 499-A filing reporting their own revenue. QAI may have provided a service to these companies in the past, but they are not obligated to file 499 filings for any of their resellers.

In the addendum, it is pointed out the QAI has agreed to file 499 filings on behalf of these companies, as proven in their August 21, 2000 letter. This letter states that QAI will be filing the September 1, 2000 FCC Form 499-S on their behalf. There is no mention of any future filings, other than the September 1, 200 499-S. Therefore, all of the above mentioned companies are required to submit the April 1, 2001 FCC Form 499-A on their own behalf.

Not all companies are required to contribute directly to the Universal Service Fund. The following excerpts from the FCC's Form 499 Instructions on pages 5-7, will help to explain what companies are exempt from contributing to the Universal Service Fund:

Universal service exception for de minimis telecommunications providers

Section 54.708 of the Commission's rules states that telecommunications carriers and telecommunications providers are not required to contribute to the universal service support mechanisms for a given year if their contribution for that year is less than \$10,000.

47	C.F.	R. §	54	.708
4/	U.F.	K. 9	54	. /U8

Providers should complete the table contained in Figure 1 to determine whether they meet the de minimis standard. To complete Figure 1, potential filers must first complete block 4 of the Telecommunications Reporting Worksheet and enter the amounts from Line 420(d) and 420(e) in Figure 1. Telecommunications providers whose estimated contributions to universal service support mechanisms would be less than \$10,000 are considered de minimis for universal service contribution purposes and will not be required to contribute directly to universal service support mechanisms.

Exception for government, broadcasters, schools and libraries

Certain entities are explicitly exempted from contributing directly to the universal service support mechanisms and need not file this worksheet. Government entities that purchase telecommunications services in bulk on behalf of themselves, e.g., state networks for schools and libraries, are not required to file or contribute directly to universal service. Public safety and local governmental entities licensed under Subpart B of Part 90 of the Commission's rules are not required to file or contribute directly to universal service. Similarly, if an entity provides interstate telecommunications exclusively to public safety or government entities and does not offer services to others, that entity is not required to file or contribute directly to universal service. In addition, broadcasters, non-profit schools, non-profit libraries, non-profit colleges, non-profit universities, and non-profit health care providers are not required to file the worksheet or contribute directly to universal service.

Exception for systems integrators and self providers

Systems integrators that derive less than five percent of their systems integration revenues from the resale of telecommunications are not required to file or contribute directly to universal service. Systems integrators are providers of integrated packages of services and products that may include the provision of computer capabilities, interstate telecommunications services, remote data processing services, back-office data processing, management of customer relationships with underlying carriers and vendors, provision of telecommunications and computer equipment, equipment maintenance, help desk functions, and other services and products). Entities that provide services only to themselves or to commonly owned affiliates need not file.

Unless the above mentioned companies qualify for one of these exemptions, they will have a <u>direct</u> contribution obligation to USAC. <u>Underlying carriers can not assume that responsibility on these companies behalf.</u>

Please submit completed April 1, 2001 FCC form 499-A filings to the following address as soon as possible:

Form 499- DCA Attn: Lori S. Terraciano 80 S. Jefferson Rd. Whippany, NJ 07981 If you need help completing the 499A, please contact the Form 499 help line at 973-560-4460 or through e-mail at <u>Form499@neca.org</u>.

I trust this information provides you with the background necessary to resolve your questions/concerns. Please contact the Form 499 help line at 973-560-4460 with any further questions.

1. Terraciano

Thank you,

cc:

Bill Davis (PWC)

Lisa Harter

ADDENDUM TO 2001 FCC FORM 499-A TELECOMMUNICATIONS REPORTING WORKSHEET

FOR

COLEMAN ENTERPRISES, INC. d/b/a LOCAL LONG DISTANCE

The following is submitted in further explanation of the information contained in the 2001 FCC Form 499-A for Coleman Enterprises, Inc. d/b/a Local Long Distance ("Coleman").

Pursuant to contractual agreements and course of dealing between QAI, Inc. of 7700 Irvine Center Drive, Suite 605, Irvine, CA 92618 ("QAI") and applicable law and regulations, QAI was obligated to prepare Form 499 reporting worksheets for Coleman, to timely file such reports and to pay all resulting USF and other resulting charges. This obligation is reflected among other things in the attached correspondence of August 21, 2000 from QAI to Coleman, in which QAI reaffirmed its obligation to prepare and file reports of Form 499 information and to pay resulting USF and related charges.

Exhibit J

EXHIBIT J

David Wiegand Deposition Testimony

DAVID WIEGAND, VOL. VI, 10-25-02 JOANN TRUEDSON

PROPERTY OF KIRMENSOTA COLLEGE SPREAMERS, THE COUNTY OF WARRISOTORS COLLEGE SPREAMERS, THE COUNTY OF WARRISOTORS A MARKET COURS CONSCIOLATION, A MARKET CREEK CONSCIONATION, FAIR THE COLLEGE SPREAMERS AND		JOANN TI	RUE	:D30N
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### MERCAN CTRR COMPONENTS.	3		3	law firm of HENNINGSON & SNOXELL, 6160 Summit Drive,
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12 California Inited Albality Company California Califor	11	corporation, PATHFINDER COMMUNICATIONS,)	11	
13	12	company, PATHFINDER MANAGEMENT, LLC, a)	12	6160 Summit Drive, Suite 640
14 DREC, a California corporation, and DAVID WIEADHO, and 1 individual, 10 Defendants. 1	13	PATHFINDER SERVICES, INC., a Nevada)	13	Brooklyn Center, Minnesota 55430
15 OCCUPATION 1	14	INC., a California corporation,)	14	On Behalf of the Defendants:
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company because it's found on the top of a lot of the faxes that are generated out of his facility.

- Q. This document appears to have been faxed to QAI in October of 1999?
 - A. Yes.

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- Q. Do you recall reviewing this document in or about late October, 1999?
- 9 Q. And who is Attorney MacBride?
- 10 A. MacBride was the outside counsel that I used for QAI and for Cheetah in the state of California for 12 regulatory purposes.
- 13 Q. And Mr. MacBride was the attorney that you had 14 hired to deal with the California PUC with respect to the Coleman Enterprises matter?
- 16 A. No, I did not explicitly hire him to handle the 17 formal proceeding that was filed. I did have him provide some consultation to me prior to the December 2nd order instituting an investigation by the California PUC. And I did have him representing our interests in
- some discussions with Dan Coleman's counsel, prior to the filing of the order instituting an investigation,
- with regard to the thought of him selling his companies
- or his customer bases to us under the, under some terms
- of -- potentially under the option that we had to buy

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the base or otherwise.

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- Q. Do you recall having discussions with Grant Lebens regarding his discussions with Mr. Coleman's attorneys involving the California PUC investigation?
- 5 A. I had discussions with Grant occasionally about that topic, yes.
 - Q. And what do you recall of those discussions with Mr. Lebens about the status and process of the California PUC investigation?
 - A. What Grant Lebens was primarily responsible to me for with regard to this action on the part of the PUC is that I had him following up with Dan Coleman's outside counsel to make sure we were getting all of the copies of all of the documents that they had agreed to provide to us, and he was also responsible in my behalf to provide the information that we had agreed to provide to their counsel.

So primarily this kind of information was 19 coming from Grant to me, or to our offices in California from Grant.

- 21 Q. Just so I understand how the 7.9 cent per minute plan worked, was that the charge then for both inter and intrastate calls for long distance?
- A. That rate was applicable to a product that was being sold that was a -- it was QAI's product, the long

distance billing product. And it was the intrastate rate. And to the extent that we could match that rate on an intrastate basis in certain states, my direction was that we would. But in some cases our cost was higher than that so we would have to charge more in certain states on an intrastate call than that rate.

> (Wiegand Deposition Exhibit No. 149 marked for identification.)

BY MR. STEFFENSON:

- 10 Q. Showing you what's been marked as Exhibit 149. Did you have any discussions with Mr. White at or about 11 November, was it 1998, regarding the issue set forth in 12 13 this letter?
- A. Regarding the rate applied on the USF, yes, I 14 15 did.
- 16 Q. Did you recall having discussions with Mr. White 17 regarding the last sentence of Ms. Mitchell's letter that says that, "As we discussed this increase could 18 result in a substantial increase in end user complaints 19 20 and adjustments?
 - A. I don't recall.
 - Q. Do you recall in or about this time having discussions with Mr. White about the need for either QAI or Cheetah to increase the Universal Service Fund charges?

A. My recollection is that they used the Universal Service Fund rate and at that time we had to along with the rest of the marketplace response with some increase of our own to cover it.

We would always, I would always expect it would have some impact on the customer base, the number of complaints and adjustments, I'm not sure that this one change though could be in my opinion characterized as having a potential for substantial change.

- Q. Can you explain to me why there was a need to increase it from 6 percent to 8.4 percent?
- A. Yeah, I believe that's what I was trying to explain just now is that there was, at some point during or prior to this period there was an increase in the rate that was charged by the FCC, and so we along with the rest of the marketplace made an adjustment to cover for that.
- Q. So why were you increasing it to 8.4 percent the net of all fees, costs and multipliers?
- A. When you generate, when you submit billings through USBI they have billing fees and other billing costs and some multiplier that I'm not all that familiar with that they must have applied to this. And so what my recollection is, and I don't remember this letter specifically, but my instructions were that we would,

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that if we were going to use 8.4 percent as what we thought we had to charge, that that would be the amount that we would realize after all of these other costs that we didn't have any control over were covered.

- Q. Well, if you're receiving 8.4 percent after all the other costs are covered, then you're obtaining an 8.4 percent profit; is that correct?
- A. No. That's not correct. That would just be the percent that we would collect before other forms of costs and dilution as well as the money that we had to turn around and pay.
- Q. And when you say other money that you had to turn around and pay, did you have to pay on behalf of the resellers the USF fees?
- A. We paid millions of dollars in USF fees out of these receipts, yes.
- Q. And you paid those on behalf of all the resellers? Up to a certain point in time?

MR. BENICE: I'll object to that "on 20 behalf." The contract between the parties speaks for 21 itself and specifically excludes USF charges. So the 22 resellers were telecommunications brokers. I would 23 object to the form of the question as resellers, 24 contract says they're independent marketers. The USF 25 obligation was QAI's.

1 of about 250,000 a month that we were paying for all of the USF obligations.

O. And that would be whether it was for QAI's brand or for any other brands that were being sold through

A. For the brands that we took on that 6 responsibility. The way the FCC has this deployed, the burden can be on the supplier like QAI or on the carrier like American Cyber, you can do it either way. The liability if it's not paid at American Cyber's level can easily be determined to be the responsibility of QAI despite any arrangement you might have with the downline 12 carrier. And so we decided to take on that responsibility, and it was also consistent with the

I might add that in order for us to avoid having Sprint take over the responsibility from us we had to sign an annual agreement with Sprint that indicated to them that we were, that QAI was responsible and was in compliance with all the USF obligations, otherwise they would have taken on the responsibility. (Wiegand Deposition Exhibit No. 150 marked for identification.)

BY MR. STEFFENSON:

contract to do that.

Q. Showing you what's been marked as Exhibit 150,

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BY MR. STEFFENSON:

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Q. Is it your understanding that the USF obligation was OAI's?

A. In our situation that QAI took on that responsibility and it was.

- Q. And did QAI pay those amounts that were owed with respect to the charges for American Cyber Corporation?
- A. We paid the federal USF on behalf of American Cyber through a certain point, I believe, up until the bankruptcy final file.
- Q. Is there any reason you can think of as to why those amounts for American Cyber would not have been paid through QAI, that is the USF fees?
- 15 A. They were paid, they were paid. I mean I recall even after the bankruptcy filing, even after we realized we had lost, not just the Dan Coleman base but all of 18 the customer base for the most part, we still had hundreds of thousands of dollars that we wired to the FCC for USF payments for over half a million dollars after, in the spring of 2001.
- Q. Do you remember approximately how much the USF 23 fees were on a monthly basis for American Cyber Corporation?
 - A. Not specifically. I recall that we were upwards

does this letter from QAI to Coleman Enterprises

- accurately reflect that QAI was going to continue to pay
- the USF bills on behalf of Coleman Enterprises?
 - A. Yes.
- Q. And that was true also for as you just said American Cyber Corporation as well up until the bankruptcy?
- A. Right. Yeah, not really, it was past the bankruptcy, it was up until the customer base was turned over. That would have been November.
- 11 Q. Up until November of 2000 when the customer base was turned over pursuant to the bankruptcy court order?
 - A. Right.

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- Q. Can you explain to me, Mr. Wiegand, why it is you entered into a consulting agreement and an employment agreement with Cheetah Communications on or about May 1st, 1999?
- 18 A. I don't recall entering into both an employment 19 and consulting agreement.
 - Q. What do you recall entering into?
- 21 A. I recall there was some confusion on the part
- of -- what time frame was this? 22
 - Q. May 1999.
- 24 A. Right. I recall there was some confusion on the part of Mr. Shade who was handling the documentation for

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EXHIBIT K

Declaration of Daniel G. Coleman

DECLARATION OF DANIEL G. COLEMAN

I, Daniel G. Coleman, declare as follows:

- 1. I am the President and Chief Executive Officer of Coleman Enterprises, Inc. (AColeman").
- 2. I make this Declaration in connection with the Petition for Review filed before the Federal Communications Commission by Coleman, requesting review of the Decision of the Universal Service Administrator.
- 3. On behalf of Coleman, I signed the Independent Marketing Agreement attached to the Petition as Exhibit C with QAI, Inc. of Irvine, California ("QAI"). QAI directly or through affiliates and by means of contractual arrangements with billing companies billed for and collected all revenues resulting from Coleman's telecommunications operations. QAI as the wholesale carrier paid its underlying carrier (Sprint) and was contractually obligated to remit to Coleman a margin after payment of this and other customer account related charges. In practice, however, Coleman received virtually no "commission" or margin as QAI consistently reported that the charges associated with Coleman's telecommunication services left no "commission" or margin to be paid to Coleman.
- 4. Specifically, by contract, by correspondence and by course of dealing, QAI agreed to and did bill Coleman's customers Universal Service Fund charges; QAI collected and reserved all payments for same and QAI directly received the invoices for and paid Universal Service Administrative company charges. The forgoing all remained true in calendar year 2000 with the following exception. In Coleman's June, 2003 billing from USAC, a charge of \$84,819.98 from year 2000 has been added. I believe this charge represents charges which should have been paid by QAI in 2000 but evidently was not paid.
- 5. For reasons not directly known to me, QAI became involved in a dispute with underlying carrier Sprint late in calendar year 2000 which dispute, I am informed and believe, resulted in Sprint terminating the provision of telecommunication services to Coleman's end user customers. As a consequence of this termination of service by Sprint, Coleman lost approximately 50% of its customers before it was able to make new arrangements with an underlying carrier for the provision of telecommunication services to its customers.
- 6. The reporting of calendar year 2000 revenues by QAI and paying the resulting invoices was or would have been consistent with the contractual agreement between the parties, the course of dealing between the parties and the fact that prior to termination of service by Sprint, QAI had billed customers for and collected all Universal Service Fund charges attributable to Coleman operations. Coleman at no time agreed to assume such obligations for calendar year 2000 operations.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 15 the 2003.

Daniel G. Coleman

CERTIFICATE OF SERVICE

I, Teresa Bitterling, hereby certify that the foregoing "Petition for Review" was served this _____day of July, 2003, by depositing a true copy thereof with the United States Postal

D. Scott Barash, Esq. Vice President & General Counsel Universal Service Administrative Company Suite 600 2120 L Street, NW Washington, D.C. 20037

Service, first class postage prepaid, addressed to:

Teresa Bitterling